



IGU Warranty

Sheppards Building Materials Inc. (SBMI) warrants its insulating glass (with Polysulphide Sealant) for a period of five (5) years from date of manufacture against defective materials or workmanship which result in fogging or moisture formation on internal glass surfaces due to failure of the insulating glass seal.

In the event that a SBMI sealed insulating glass unit is found and verified by SBMI to be defective, SBMI will provide a replacement unit at no charge, FOB our plant in Surrey, BC, or at SBMI's option, refund the purchase price of the glass. In no event will SBMI's liability exceed the purchase price of the glass. If SBMI elects to replace the defective glass, SBMI will not be liable for any other expenses including, but not limited to, removal of the defective unit, installation of replacement units, any labor, materials, and/or any other damages, including incidental, indirect, special, or consequential damages. Further, the warranty of the replacement glass will be limited to the remainder of the warranty period of the original insulating glass.

SBMI expressly assumes no responsibility for and this warranty does not cover the following: glass breakage, product failure due to improper usage; product failure due to improper handling, loading, unloading or storage; incompatibility with other glazing or installation materials, including, but not limited to, coatings, sealants, gaskets, setting blocks, lubricants, insulation or any other materials; faulty installation or building construction; damage caused by water not attributable to the SBMI product; failure to adhere to SBMI's instructions regarding installation and/or maintenance of the unit, including written proof of routine maintenance (consult Glass Association of North America Glazing Manual); improper design; errors in provided specifications; scratches or abrasions to the product; abnormal weather conditions; or damage caused by cleaners, solvents, acids, alkalies or any other chemicals used on or around the products. SBMI reserves the right to inspect, in the field, any insulating glass unit that is alleged to be defective.

The purchaser's exclusive remedy is limited to the legal remedies described in this warranty. SBMI will not be liable for any incidental or consequential damages of any kind. SBMI's warranty will be void in the event that full payment is not received for goods and services within the agreed upon terms of sale. SBMI MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, REGARDING THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. This warranty may only be modified upon written approval of SBMI's President. Any inquiries on these warranties or defective items should be directed to: **Sheppards Building Materials Inc., 12841 85th Ave. Surrey, BC V3W 0K8 Tel: (604) 596-0447**